



Industry: **Construction and High-Performance Materials**

User Base: **20,000**

*PrintUsage has proven to us it is more than capable of handling the high demands on quality and efficiency of the corporate environment.*

## About

The offices of the building materials company handle many day-to-day administrative tasks that keep track of the operations of the company. The information that they handle contains private client data so they take all the necessary precautions to ensure that the data remains confidential.

## Their Scenario

With a large user base that extends across a number of sites, the company has found it very difficult to find monitoring software that has the scalability to manage a high load of printing requests and still maintain a high level of information security. Because they have only a few large high speed printers serving a large number of users, ensuring that important information is not lost in the output bins was extremely tedious and difficult. Users had to constantly leave their desks to retrieve documents as soon as they sent them to printer to prevent the loss of sensitive information.

## Solution

To overcome this problem, it was suggested that Saint-Gobain should implement the Swipe and Print feature of PrintUsage Pro, which is an ID card authentication service. When utilizing this feature, the printer will only begin processing a document once users authenticate themselves with an ID card.

## Results

Not only was setting up these new features quick and simple, the PrintUsage Pro Sales team supplied all the necessary equipment and provided a very easy-to-follow installation guide. Once the offices had everything configured, using PrintUsage Pro was extremely intuitive and required practically no change to the printing process. Users would print out their documents from their computers and then retrieve the documents by simply swiping an ID card. The company has found PrintUsage Pro to be exceptionally useful and the software has helped them save money and countless hours of time due to improved productivity.