



Industry: **Banking**

About

The company is a global bank that provides private banking and trustee services to its clients. The bank has branches in Barbados, Canada, Latin America, and South Africa that manage over \$4 billion in client assets.

Their Scenario

Global banks are focused on archiving customer information through bank forms and records. Every day, a significant amount of printing and copying work needs to be done. This amount is so substantial that it is difficult to check certain details such as how many transactions a bank teller has made or how many loans have been given out to clients. Therefore, it is too tedious to find this information using a manual approach. In addition, manual archiving may lead to an increased rate of error.

Solution

PrintUsage Pro can accurately record the content of each print job and provide five customizable statistical reports about printing trends. Printing approval, the Swipe and Print feature, and roaming print functions can eliminate unnecessary printing and protect your printing confidentiality.

Results

On average, a bank teller from the company prints out about 10 financial reports in one day. This means that the company's 20 bank tellers print out 200 copies of financial reports. In general, one insurance policy consists of 3 pages so the company's bank tellers print out about 600 pages each day, or 18,000 pages a month.

However, the company was actually printing over 180,000 pages per month, which made printing expenses very costly. After implementing PrintUsage Pro's quota system for one month, Cidel employees reduced their printing to 110,000 pages per month.

PrintUsage Pro helped reduce the amount of printing by 40%, which means that after one year, the company conserved about 840,000 pages of printing material. Thanks to PrintUsage Pro, the bank saved over \$60,000 in one year.

PrintUsage Pro is a very effective statistics and management tool and it also is an important performance indicator for each department and employee. This helped the company save many management costs. The value it brought to the company is absolutely more than \$100,000!